英---Bluetooth USB Adapter

mozos

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USB ADAPTER BLUETOOTH RECEIVER TRANSMITTER EDR 5.3 WIN11/10 A2DP

User Manual
Manual Original

RTL812

I. - Disable Built-in Bluetooth before Plugging in Adapter

☐ Check if there is built-in Bluetooth in your computer before plugging in the adapter.

Option 1: Press the "⊞ Windows" + "X" to select "Device Manager".

Option 2: Right-click "This PC ", or "Manage" > "Device Manager"

If there is a "Bluetooth" icon in the "Device Manager", please follow the steps below to disable it. If not, please skip this part.

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II. - Disable Built-in Bluetooth

☐ Double-click the Bluetooth icon > right-click on "Intel(R) Wireless Bluetooth" > select "Disable device" > Click on "Yes".

Default Bluetooth: Generic Bluetooth Radio, Intel(R) Wireless Bluetooth (R).

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III. Windows 7 (Driver is Required)

1. Download the Driver:
   Go to website and Download.
   https://bit.ly/4ePQhan
2. Contact customer service.
3. Install the Driver:
   ☐ Unzipped the package, then double-click "setup.exe" and follow up the wizard to complete the installation.
   You can also refer to the "Installation Guide" in the package for more detailed information.
   ☐ After installation, wait for the computer to restart.

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III. Windows 8.1/10/11 (Plug and play)

The usage method is the same as step ❹, ❺ unsuccessful,please check if the automatic update of Windows system installed or download the driver(https://bit.ly/4ePQhan)

1. Connect the adapter to a USB port.
2. Go to the taskbar and choose "Add a Bluetooth Device", or select "Start" ⊞ > "Settings" ⚙ > "Devices", Please ensure to turn on your device's Bluetooth.
3. Select your Bluetooth device from the list and follow the wizard to complete pairing.

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III. Windows 8.1/10/11 (Plug and play)

Click on "Resume updates",after completion, plug the Bluetooth adapter again

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Troubleshooting

1. **Why is the Bluetooth function not working and computer shows" ⊗ " or "Error Code 31"?**
   The built-in Bluetooth in your computer is not disabled, causing the adapter cannot enable the driver, please disable it.
2. **Remove the adapter, then go to "Device Manager" > double-click the Bluetooth icon > right-click "Intel(R) Wireless Bluetooth" > select "Disable device" > click "Yes".**
   Note: common Bluetooth name may be Generic Bluetooth Radio, Intel(R) Wireless Bluetooth (R).
3. **Replug the adapter.**
4. **What should I do if the Bluetooth icon doesn't appear?**
   Ensure there are no other Bluetooth devices installed on the computer. If there are, disable all existing Bluetooth devices in "Device Manager", then insert the adapter and try again.
5. **Sometime the Bluetooth icon may be hidden: select "Start" ⊞ > "Settings" ⚙> "Devices" > Click "More Bluetooth Options" > "Options" > Check "Show the Bluetooth icon in the notification area".**
6. **Why can't I find my Bluetooth device?**
7. **Please make sure that your device supports Bluetooth.**

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☐ Please ensure your Bluetooth device is in pairing mode.
☐ Keep your Bluetooth device around/near the adapter at a range of 30m/98ft.
☐ Please replug the adapter
☐ Can the adapter connect to multiple devices at a time?
The adapter can connect up to 7 Bluetooth devices, such as headphones/speakers, keyboards, mice, game controllers, and phones. However, if two Bluetooth audio output devices (like headphones/speakers) connect to the adapter, only one will work.

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Bluetooth Version: 5.3
Bluetooth Profile: A2DP
Transmitter Power: Class 2
Receiver Sensitivity: -80dBm
Frequency Band: 2.402GHz-2.480GHz
Modulation Mode: GFSK, DQPSK, 8DPSK
Transmission Distance: Up to 10m (33ft)
Operating Voltage: 5V
Operating Current: 30-50mA
Operating Temperature: -10°C-55°C
Storage Temperature: -20°C-70°C
Operating Humidity: 10%-90%RH (Non-condensing)
Storage Humidity: 5%-95%RH (Non-condensing)
Dimensions: 14.0*14.0*4.0mm
Net Weight: 1.5g
Gross Weight: 3.5g
Product Size: 20*15*7cm
Product Weight: 20g

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Product Name: USB Adapter
Product Model: RTL812
Applicable Scope: Computer, Laptop, Desktop, Car Audio, Car Speaker, Car Stereo, Car Navigation, Car Entertainment System, Car Multimedia Player, Car Navigation Audio, Car Navigation Speaker, Car Navigation Stereo, Car Navigation Entertainment System, Car Navigation